



March 20, 2020

Data Clean Customers & Employees:

In the face of the recent restrictions select cities and states have established to slow the spread of COVID-19, we want to reassure our customers and employees that the services and products Data Clean provides are in direct support of essential critical infrastructure.

Yesterday, the Department of Homeland Security (DHS), in response to the President's Coronavirus Guidance for America, released a list of "Essential Critical Infrastructure Workers" to help guide State and local officials as they work to protect their communities. This also helps ensure continuity of functions critical to public health and safety. The DHS' memo on "Identification of Essential Critical Infrastructure Workers during COVID-19 Response" can be found on the DHS' Cybersecurity & Infrastructure Security Agency's (CISA) website or at either of the following links:

<https://www.cisa.gov/sites/default/files/publications/CISA-Guidance-on-Essential-Critical-Infrastructure-Workers-1-20-508c.pdf>
<https://bit.ly/3dkT8IC>

As outlined, "this document gives guidance to State, local, tribal, and territorial jurisdictions and the private sector on defining essential critical infrastructure workers. Promoting the ability of such workers to continue to work during periods of community restriction, access management, social distancing, or closure orders/directives is crucial to community resilience and continuity of essential functions." Data Clean supports critical operations in multiple critical infrastructure sectors.

Our top priority continues to be the wellbeing of our team members, our customers, and communities as we navigate through this dynamic situation. I want to assure you we are committed to continuing to serve our customers as long as we are safely able. We all are taking the necessary precautions to protect our people, but we do so with the understanding that our critical infrastructure customers are depending on the services we provide.

Thank you continued support!

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Hill". The signature is fluid and cursive.

Richard Hill
President & COO